



LIMITED WARRANTY

Plank & Hide Co. guarantees our products for quality in materials and workmanship. Please read all the terms and conditions of this Limited Warranty. Your warranty becomes effective upon purchase; you must be the original owner or purchaser and must show proof of purchase to qualify. Unless expressly stated otherwise herein, this Limited Warranty is made to the original owner or purchaser only, is not transferable and only applies to residential use.

Billiard & Shuffleboard Tables – Industrial, Vintage & Classic Series – Limited Lifetime Warranty

Industrial, Vintage and Classic Series billiard table cabinet, legs, interior bracing, rails, and blinds are warranted to be free from defects in materials and workmanship for as long as the table is owned by the original owner. We will, at our discretion, repair, refinish or replace the billiard table with same or similar product if discontinued, freight excluded.

Industrial, Vintage and Classic Series shuffleboard playfield and cabinets are warranted to be free from defects in materials and workmanship for as long as the table is owned by the original owner. The polymer surface on the shuffleboard playfield falls under normal wear and tear. If properly maintained, the polymer surface can last a lifetime without having to be refinished or resurfaced. We will, at our discretion, repair, refinish or replace the shuffleboard table and/or playfield with same or similar product if discontinued, freight excluded.

Paint finishes are warranted against peeling, cracking, and blistering for two (2) years provided the items have not been scratched or abraded. Damage from normal wear and tear is not covered. We will, at our discretion, repair, refinish or replace any damaged parts with same or similar product if discontinued. Due to the unique nature of our hand-applied and steel finishes, the color of a replacement item(s) may not match exactly.

Billiard Tables – Competition Series – Five (5) Year Limited Warranty

Competition Series billiard table cabinet, legs, interior bracing, rails and blinds are warranted to be free from defects in materials and workmanship for as long as five (5) calendar years from the original purchase date as long as the table is owned by the original owner. We will, at our discretion, repair, refinish or replace the billiard table with same or similar product if discontinued, freight excluded. Due to the unique nature of hand-applied finishes, the color of a replacement item(s) may not match exactly.

Indoor Furniture – Three (3) Year Limited Warranty

Indoor furniture is warranted to be free from defects in materials and workmanship for three (3) years from the original purchase date as long as the item is owned by the original owner. We will, at our discretion, repair, refinish or replace furniture with same or similar product if discontinued, freight excluded. Due to the unique nature of hand-applied finishes, the color of a replacement item(s) may not match exactly.



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Dining Conversion Table Tops – Three (3) Year Limited Warranty

Wood dining conversion table tops are warranted to be free from defects in materials and workmanship for a period of three (3) years from the original purchase date as long as the item is owned by the original owner. We will, at our discretion, repair, refinish or replace the dining conversion table top with same or similar product if discontinued, freight excluded. Due to the unique nature of hand-applied finishes, the color of a replacement item(s) may not match exactly.

Table Tennis Conversion Top – One (1) Year Limited Warranty

Table tennis conversion tops are warranted to be free from defects in materials and workmanship for one (1) year from the original purchase date as long as the item is owned by the original owner. We will, at our discretion, repair, refinish or replace table tennis conversion top with same or similar product if discontinued, freight excluded.

Accessory Items – One (1) Year Limited Warranty

Accessory items are warranted to be free from defects in materials and workmanship for one (1) year from the original purchase date as long as the item is owned by the original owner. We will, at our discretion, repair or replace items with same or similar product if discontinued, freight excluded.

Billiard Balls and Shuffleboard Pucks – Limited Lifetime Warranty

Billiard balls and shuffleboard pucks are warranted to be free from defects in materials and workmanship for as long as the balls/pucks are owned by the original owner. We will, at our discretion, repair or replace items with same or similar product if discontinued, freight excluded.

Cues – One (1) Year Limited Warranty

Plank & Hide Co. ash cues are warranted to be free from defects in materials and workmanship for one (1) year from the original purchase date as long as the cue is owned by the original owner. Maple cues are warranted to be free from defects in materials and workmanship for ninety (90) days from the original purchase date as long as the cue is owned by the original owner. We will, at our discretion, repair or replace items with same or similar product if discontinued, freight excluded.

Additional Terms and Conditions

Plank & Hide Co. will, at its discretion, repair, refinish, replace, or refund the cost of any and all products and/or parts determined by Plank & Hide Co. to be defective, either in material or workmanship, with no charge to the original Owner, freight, labor and special handling excluded. To request warranty service under the terms of this Limited Warranty, the Owner must contact an authorized Plank & Hide Co. dealer. To obtain the name of the authorized Plank & Hide Co. dealer nearest you, please call us toll-free at 888-462-6852.



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This Limited Warranty is subject to the conditions and limitations set forth below. In no case shall Plank & Hide Co. be liable for any special, incidental or consequential damages for breach of the Limited Warranty or any other implied warranty. Some states do not allow the exclusion of incidental or consequential damages, so the limitation may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. Warranty coverage, terms, and provisions are applicable to US and Canadian residents only. Plank & Hide Co., in its sole discretion, reserves the right to modify the terms of this Limited Warranty at any time and for any reason, without prior notice.

THIS WARRANTY DOES NOT APPLY TO: (a) normal wear and tear; (b) defects or damage due to/ caused by abuse, neglect, misuse, alteration, flood, fire, earthquake, natural disaster or other natural calamity, accident, dropping, abnormal playing conditions, improper installation, or failure to provide reasonable and necessary maintenance; (c) demonstration units, floor samples, scratch and dent models, clearance items, pre-owned products, and non-commercial tables used in an institutional or commercial setting or for any other non-residential purpose; (d) leveling of the pool table post installation; (e) subsequent purchasers, this warranty extends to the original purchaser only; (f) cloth, pockets, cushion rubber, hardware against corrosion/rust, and plastic parts (unless proven defective, in which case Plank & Hide Co. shall provide a replacement to owner, the installation of which shall be the responsibility of owner); (g) yellowing and chipping of billiard balls; (h) tables, furniture, product, and/or components that have been installed or repaired by parties other than an authorized Plank & Hide Co. dealer or agent; (i) damages exceeding the cost of the table, furniture, or product; (j) incidental costs or damages arising out of any alleged defective component or from its repair or replacement; and (k) freight, labor and special handling expenses.

Plank & Hide Co. makes no warranty, express or implied (including any implied warranty of merchantability or fitness for a particular purpose) other than those expressly set out in this Limited Warranty. Oral or written statements made by Plank & Hide Co. dealers, distributors, agents, or sales representatives that are inconsistent with this warranty are not certified by Plank & Hide, Co. and have no force or effect. No action arising out of any claimed breach of warranty may be brought more than one (1) year after the cause of action has accrued.

All warranty claims must be submitted with a dated register receipt within the warranty period (and dealer PO#), pictures of the defect/ damage, and completed Plank & Hide RMA form. If an item that is to be replaced is unavailable, Plank & Hide Co. reserves the right to substitute items of our choice similar in style, color and quality. For quality control purposes and verification, we reserve the right to request additional information/ photographs of the damaged item(s). To obtain warranty service, contact the authorized selling dealer first. Plank & Hide Customer Relations may be reached at 1-888-462-6852 (USA) between the hours of 8:00 am and 5:00 pm EST, Monday thru Friday, or email to service@plankandhide.com or visit the company website at www.plankandhide.com.